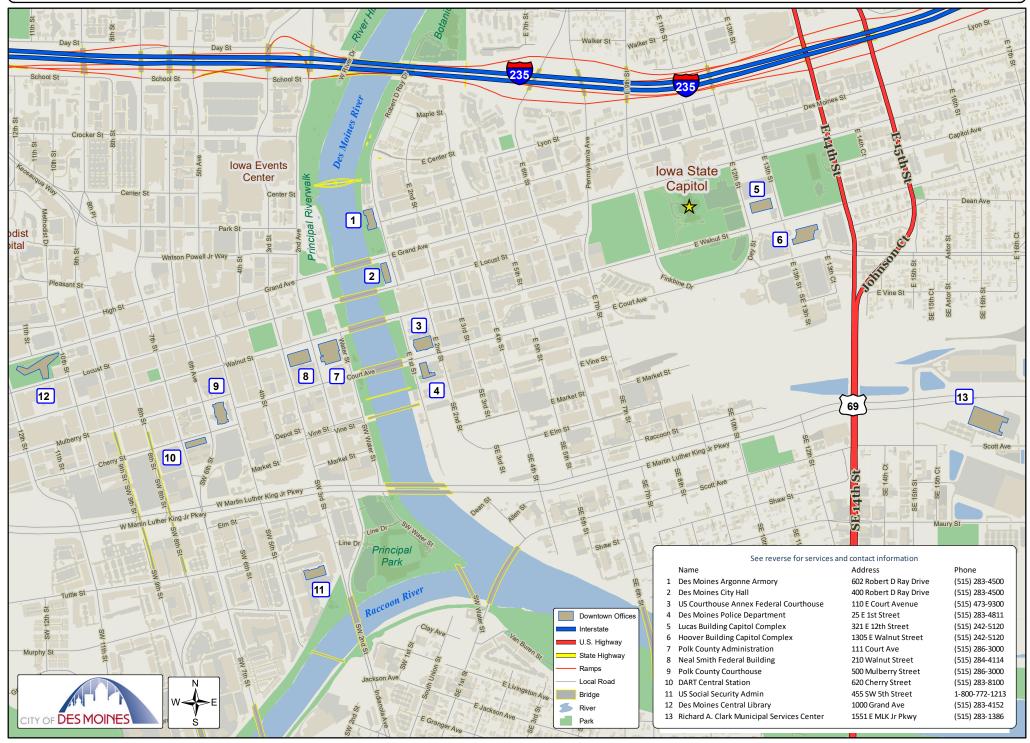
Downtown Des Moines Public Offices



Public Offices in Downtown Des Moines

1 Argonne Armory, 602 Robert D Ray Drive

Neighborhood Inspection Division (NID) (515)283-4046

Request rental or building inspections

Pay for services rendered such as mowing and debris removal

Submit a complaint for junk, debris, tenants, mowing, sidewalks,

mosquitoes, sidewalk shoveling

Inquire or apply for permits on rental properties

Permit and Development Center (515) 283-4200

Request building or construction permits

Planning and Urban Design (515) 283-4182

Development planning, urban design, and pre-app meeting support

Economic Development (515) 237-1375

Request help and assistance with expanding business

2 Des Moines City Hall, 400 Robert D Ray Drive

Attend a council meeting in the Council Chambers

City Manager's Office (515)283-4141

Apply for a street use permit

City Clerk's Office (515) 283-4500

Purchase a pet licenses

Pay a parking or red light camera ticket

Apply for a taxi license

Report a faulty parking meter

Purchase a pre-paid parking meter smart card

Pay an ambulance bill

Request a release of a vehicle due to unpaid tickets

Engineering (515) 283-4005

Pickup or drop off bidding documents

Engineering Graphics (515) 283-4931

Request sewer and design data from

Traffic and Transportation (515) 283-4973

Request a special permit for parking, ROW, and moving

3 Federal Courthouse, 110 E Court Avenue, (515) 473-9300

Appear for a federal court hearing

Contact the Victim Witness Services Unit, 1-800-848-0869

4 Des Moines Police Department, 25 E 1st Street, (515) 283-4811

File a police report

Request a copy of a police report

Request assistance on a background check

Request a release of a vehicle due to impound

Request fingerprinting service

5 Lucas Building Capitol Complex, 321 E 12th Street, (515) 242-5120

Contact the Iowa Department of Inspections and Appeals

Contact the Secretary of State

6 Hoover Building Capitol Complex, 1305 E Walnut Street, (515) 242-5120

Contact the Iowa Attorney General's office

Contact the Department of Iowa Revenue

Contact the Iowa Department of Human Services

7 Polk County Administration, 111 Court Ave, (515) 286-3000

Apply for a marriage license Suite 245

Apply for copies of vital records Suite 245

Register a business name Suite 245

Apply for a passport Suite 250

Request a real estate document Suite 250

Pay property taxes Suite 154

Register or renew a vehicle license Suite 154

8 Neal Smith Federal Building, 210 Walnut Street, (515) 284-4114

Contact Federal Employees Credit Union in Room 132

Contact USDA Credit Union in Room 927

Contact US Citizenship and Immigration Services Room 101

Contact US Department of Veteran Affairs Room 1049

Contact Internal Revenue Service Stop 1005

9 Polk County Courthouse, 500 Mulberry Street, (515) 286-3000

Appear for a Polk County court hearing

Pay a moving violation ticket

10 DART Central Station, 620 Cherry Street, (515) 283-8100

Ride a local bus

Purchase bus tickets and passes

11 US Social Security Administration, 455 SW 5th Street Suite F, 1-800-772-1213

Request a Social Security Card

Inquire about retirement benefits

Inquire about Medicare benefits

12 Des Moines Public Library (Central), 1000 Grand Des Moines (515) 283-4152

Apply for a Library card

Access to computer use within library

Reserve a meeting room within the library

Homebound Services for residents with special needs

Read (Red) Rover Outreach program for kids

13 DM Parks and Recreation Administration, 1551 E MLK Jr Pkwy, (515) 237-1386

Request information on Dog Parks

Request information on community centers

Buy a swimming pool pass

Reserve a park shelter

Request information on and sign up for recreational programs

Services outside of Downtown Des Moines (not mapped)

Civil and Human Rights 2309 Euclid Avenue, Des Moines, (515) 283-4284

Submit a fair housing, equal opportunity, or discrimination complaint

<u>Iowa DOT Driver's License Station</u>, 2339 Euclid Avenue Des Moines, (515) 244-1052 Renewal only driver's license station

<u>Iowa DOT Drivers License Station</u>, 6310 Convenience Blvd Ankeny, (515) 244-1052

G&S Service, Inc., 4100 E 16th Street Des Moines, (515) 276-1853

Full-service driver's license station

Pick up a vehicle released by the **Des Moines Police** or **City Clerk's Office**