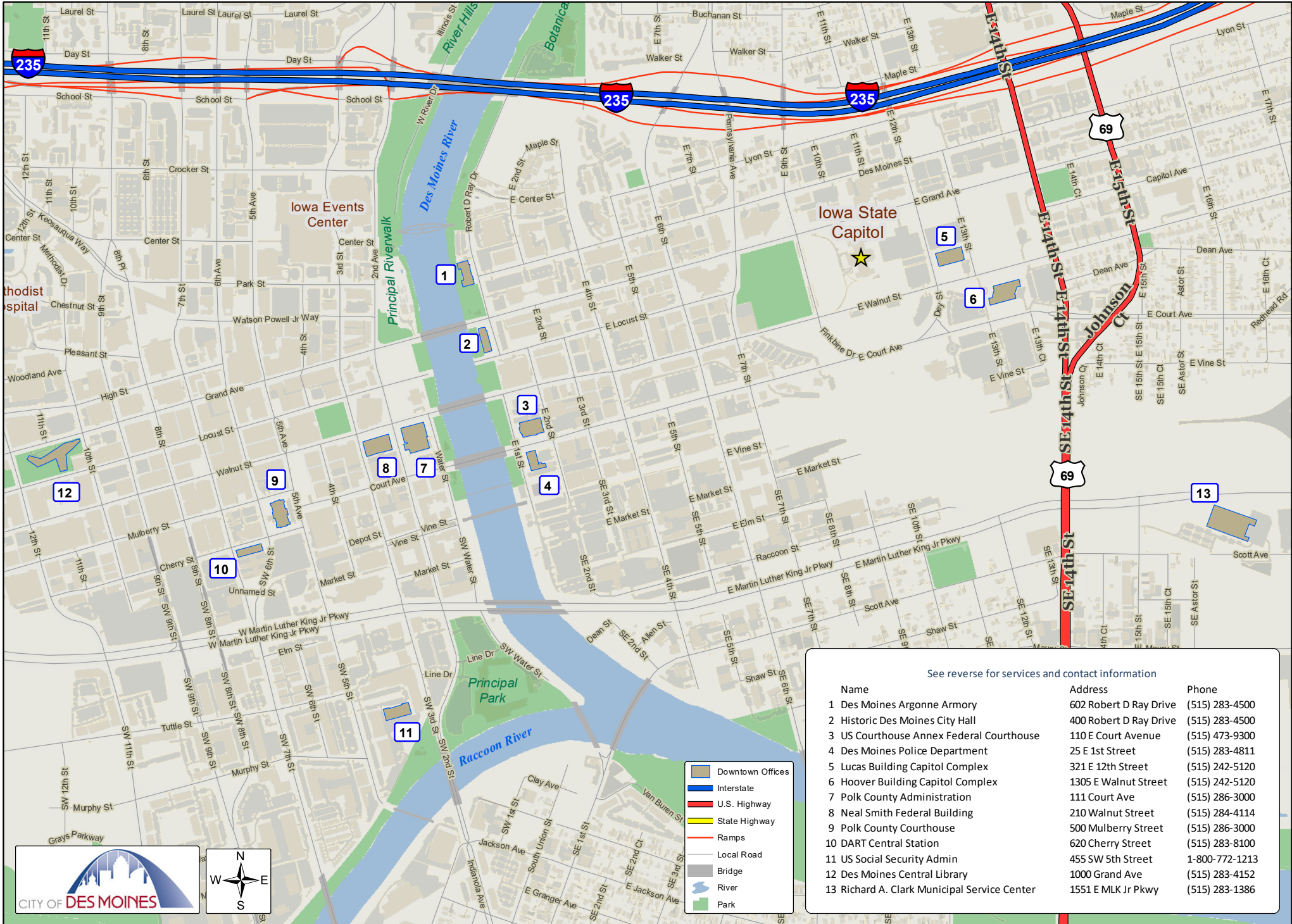


# Downtown Des Moines Public Offices



See reverse for services and contact information

Name	Address	Phone
1 Des Moines Argonne Armory	602 Robert D Ray Drive	(515) 283-4500
2 Historic Des Moines City Hall	400 Robert D Ray Drive	(515) 283-4500
3 US Courthouse Annex Federal Courthouse	110 E Court Avenue	(515) 473-9300
4 Des Moines Police Department	25 E 1st Street	(515) 283-4811
5 Lucas Building Capitol Complex	321 E 12th Street	(515) 242-5120
6 Hoover Building Capitol Complex	1305 E Walnut Street	(515) 242-5120
7 Polk County Administration	111 Court Ave	(515) 286-3000
8 Neal Smith Federal Building	210 Walnut Street	(515) 284-4114
9 Polk County Courthouse	500 Mulberry Street	(515) 286-3000
10 DART Central Station	620 Cherry Street	(515) 283-8100
11 US Social Security Admin	455 SW 5th Street	1-800-772-1213
12 Des Moines Central Library	1000 Grand Ave	(515) 283-4152
13 Richard A. Clark Municipal Service Center	1551 E MLK Jr Pkwy	(515) 283-1386

## **Public Offices in Downtown Des Moines**

- 1 **Argonne Armory**, 602 Robert D Ray Drive
  - Neighborhood Inspection Division (NID)** (515)283-4046
    - Request rental or building inspections
    - Pay for services rendered such as mowing and debris removal
    - Submit a complaint for junk, debris, tenants, mowing, sidewalks, mosquitoes, noise, and odor
    - Inquire or apply for permits on rental properties
  - Permit and Development Center** (515) 283-4200
    - Request building or construction permits
  - Planning and Urban Design** (515) 283-4182
    - Development planning, urban design, and pre-app meeting support
- 2 **Historic Des Moines City Hall**, 400 Robert D Ray Drive
  - Purchase a pre-paid parking meter Smart Card at the lobby kiosk
  - City Council Chambers** (515) 283-4944 (Mayor and City Council Office)
  - City Clerk's Office** (515) 283-4209
    - Purchase a pet license
    - Pay a parking or red-light camera ticket
    - Pay false alarm bill
    - Request a release of a towed vehicle due to unpaid parking tickets
  - Office of Economic Development** (515) 283-4017
    - Request help and assistance with expanding business
  - City Manager's Office** (515)283-4141
    - Apply for a street use permit
  - Public Information Office** (515)283-4057
  - Engineering** (515) 283-4920
    - Pickup or drop off bidding documents
  - Engineering Graphics** (515) 283-4109
    - Request sewer and design data
  - Traffic and Transportation** (515) 283-4973
    - Report a faulty parking meter
    - Request a special permit for parking, ROW, and moving
- 5 **Federal Courthouse**, 110 E Court Avenue, (515) 473-9300
  - Appear for a federal court hearing
  - Contact the **Victim Witness Services Unit**, 1-800-848-0869
- 6 **Des Moines Police Department**, 25 E 1st Street, (515) 283-4811
  - File a police report
  - Request a copy of a police report
  - Request assistance on a background check
  - Request a release of a vehicle due to impound
  - Request fingerprinting service
- 7 **Lucas Building Capitol Complex**, 321 E 12th Street, (515) 242-5120
  - Contact the Iowa Department of Inspections and Appeals
  - Contact the Secretary of State
- 8 **Hoover Building Capitol Complex**, 1305 E Walnut Street, (515) 242-5120
  - Contact the Iowa Attorney General's office, Department of Iowa Revenue, Iowa Department of Human Services

- 9 **Polk County Administration**, 111 Court Ave, (515) 286-3041
  - Apply for a marriage license or copies of vital records **Suite 245**
  - Register a business name **Suite 245**
  - Apply for a passport **Suite 250**
  - Request a real estate document **Suite 250**
  - Pay property taxes **Suite 154**
  - Register or renew a vehicle license **Suite 154**
- 10 **Neal Smith Federal Building**, 210 Walnut Street, (515) 284-4114
  - Contact Federal Employees Credit Union in **Room 132**
  - Contact USDA Credit Union in **Room 927**
  - Contact US Citizenship and Immigration Services **Room 101**
  - Contact US Department of Veteran Affairs **Room 1049**
  - Contact Internal Revenue Service **Stop 1005**
- 11 **Polk County Courthouse**, 500 Mulberry Street, (515) 286-3772
  - Appear for a Polk County court hearing
  - Pay a moving violation ticket
- 12 **DART Central Station**, 620 Cherry Street, (515) 283-8100
  - Ride a local bus or purchase bus tickets and passes
- 13 **US Social Security Administration**, 455 SW 5th Street Suite F, 1-800-772-1213
  - Request a Social Security Card
  - Inquire about retirement benefits
  - Inquire about Medicare benefits
- 14 **Des Moines Public Library** (Central), 1000 Grand Des Moines (515) 283-4152
  - Apply for a Library card
  - Access to computer use within library
  - Reserve a meeting room within the library
  - Homebound Services for residents with special needs
  - Read (Red) Rover Outreach program for kids
- 15 **Richard A. Clark Municipal Service Center**, 1551 E MLK Jr Pkwy
  - Park and Recreation** (515) 237-1386
    - Request information on Dog Parks, community centers, and programs
    - Buy a swimming pool pass
    - Reserve a park shelter
  - Human Resources** (515) 283-4213
    - Serve as a resource for employees

## **Services outside of Downtown Des Moines (not mapped)**

- Civil and Human Rights** 2309 Euclid Avenue, Des Moines, (515) 283-4284
  - Submit a fair housing, equal opportunity, or discrimination complaint
- Iowa DOT Drivers License Station**, 2339 Euclid Avenue Des Moines, (515) 244-1052
  - Renewal only driver's license station
- Iowa DOT Drivers License Station**, 6310 Convenience Blvd Ankeny, (515) 244-1052
  - Full-service driver's license station
- Crow Tow 24 Hour Towing**, 826 SE 21st St, Des Moines, (515) 276-9869
  - Pick up a vehicle released by the **Des Moines Police** or **City Clerk's Office**

Date: Friday, April 15, 2019