Public Offices in Downtown Des Moines

1 Argonne Armory, 602 Robert D Ray Drive
   Neighborhood Inspection Division (NID) (515)283-4046
   Request rental or building inspections
   Pay for services rendered such as mowing and debris removal
   Submit a complaint for junk, debris, tenants, mowing, sidewalks, mosquitoes, noise, and odor
   Inquire or apply for permits on rental properties
2 Historic Des Moines City Hall, 400 Robert D Ray Drive
   Permit and Development Center (515) 283-4200
   Request building or construction permits
   Planning and Urban Design (515) 283-4182
   Development planning, urban design, and pre-app meeting support
   Office of Economic Development (515) 283-4017
   Request help and assistance with expanding business
   City Manager’s Office (515)283-4141
   Apply for a street use permit
2 Public Information Office (515)283-4057
   Engineering (515) 283-4920
   Pickup or drop off bidding documents
   Engineering Graphics (515) 283-4109
   Request sewer and design data
   Traffic and Transportation (515) 283-4973
   Report a faulty parking meter
   Request a special permit for parking, ROW, and moving
5 Federal Courthouse, 110 E Court Avenue, (515) 473-9300
   Appear for a federal court hearing
   Contact the Victim Witness Services Unit, 1-800-848-0869
6 Des Moines Police Department, 25 E 1st Street, (515) 283-4811
   File a police report
   Request a copy of a police report
   Request assistance on a background check
   Request a release of a vehicle due to impound
   Request fingerprinting service
7 Lucas Building Capitol Complex, 321 E 12th Street, (515) 242-5120
   Contact the Iowa Department of Inspections and Appeals
   Contact the Secretary of State
8 Hoover Building Capitol Complex, 1305 E Walnut Street, (515) 242-5120
   Contact the Iowa Attorney General’s office, Department of Iowa Revenue, Iowa Department of Human Services
9 Polk County Administration, 111 Court Ave, (515) 286-3041
   Apply for a marriage license or copies of vital records Suite 245
   Apply for a passport Suite 250
   Request a real estate document Suite 250
   Pay property taxes Suite 154
   Register or renew a vehicle license Suite 154
10 Neal Smith Federal Building, 210 Walnut Street, (515) 284-4114
   Contact Federal Employees Credit Union in Room 132
   Contact USDA Credit Union in Room 927
   Contact US Citizenship and Immigration Services Room 101
   Contact US Department of Veteran Affairs Room 1049
   Contact Internal Revenue Service Stop 1005
11 Polk County Courthouse, 500 Mulberry Street, (515) 286-3772
   Appear for a Polk County court hearing
   Pay a moving violation ticket
12 DART Central Station, 620 Cherry Street, (515) 283-8100
   Ride a local bus or purchase bus tickets and passes
13 US Social Security Administration, 455 SW 5th Street Suite F, 1-800-772-1213
   Request a Social Security Card
   Inquire about retirement benefits
   Inquire about Medicare benefits
14 Des Moines Public Library (Central), 1000 Grand Des Moines (515) 283-4152
   Apply for a Library card
   Access to computer use within library
   Reserve a meeting room within the library
   Homebound Services for residents with special needs
   Read (Red) Rover Outreach program for kids
15 Richard A. Clark Municipal Service Center, 1551 E MLK Jr Pkwy
   Park and Recreation (515) 237-1386
   Request information on Dog Parks, community centers, and programs
   Buy a swimming pool pass
   Reserve a park shelter
   Human Resources (515) 283-4213
   Serve as a resource for employees

Services outside of Downtown Des Moines (not mapped)

Civil and Human Rights 2309 Euclid Avenue, Des Moines, (515) 283-4284
Submit a fair housing, equal opportunity, or discrimination complaint
Iowa DOT Drivers License Station, 2339 Euclid Avenue Des Moines, (515) 244-1052
Renew only driver’s license station
Iowa DOT Drivers License Station, 6310 Convenience Blvd Ankeny, (515) 244-1052
Full-service driver’s license station
Crow Tow 24 Hour Towing, 826 SE 21st St, Des Moines, (515) 276-9869
Pick up a vehicle released by the Des Moines Police or City Clerk’s Office

Date: Friday, April 15, 2019